

RETURN POLICY

- CUSTOMER MUST PAY ALL SHIPPING CHARGES TO & FROM COUSIN'S CONCERT ATTIRE ON EXCHANGES.
- THERE IS A 25 % RESTOCKING CHARGE FOR CANCELED ORDERS
- THERE IS A 20% RESTOCKING FEE FOR RETURNS.
- NO EXCHANGES WILL BE ACCEPTED AFTER 60 DAYS FROM INVOICE DATE.
- CUSTOMERS MUST CLAIM SHORTAGES/ DAMAGES WITHIN 48 HOURS OF RECEIPT TO RECEIVE FULL CREDIT.
- GARMENTS AND SHOES THAT ARE WORN OR ALTERED CANNOT BE EXCHANGED OR RETURNED.
- CREDIT WILL BE ISSUED ONCE THE MERCHANDISE IS DETERMINED TO BE IN RESALEABLE CONDITION.



Superb Style + Peak Performance

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Return Authorization Form

CUSTOMER INFORMATION

CUSTOMER ACCOUNT #: _____ TODAY'S DATE: _____

NAME OF ORGANIZATION:: _____

ADDRESS: _____ CITY, STATE ZIP: _____

CONTACT NAME: _____ PHONE: _____

EMAIL: _____ FAX: _____

ORDER INFORMATION

ORDER #: _____ ORDER DATE: _____

INVOICE #: _____

ITEMS TO BE RETURNED/EXCHANGED

ITEM CODE	RETURN/EXCHANGE	QTY	COLOR	DESCRIPTION	REASON #

REASONS FOR RETURN

- | | | |
|--------------------|---------------------------|----------------------------------|
| 1) Samples | 5) Billing error | 9) Wrong merchandise was shipped |
| 2) Wrong size | 6) Purchasing error | 10) Customer service error |
| 3) Wrong color | 7) Customer did not order | 11) Defective/damaged |
| 4) Duplicate order | 8) Customer ordered wrong | 12) Other _____ |

CUSTOMER SIGNATURE: _____ TODAY'S DATE: _____